

#### Introduction

This report summarizes an annual administration of the College of the Redwoods Graduate Survey. This paper survey was administered to students by their Advisor or Counselor at the time that they applied for graduation. This report summarizes responses from 312 students who applied for graduation during the 2010-2011 academic year. This represents 57% of students who received an Associate's degree and 26% of students who received a certificate.

#### **Key Findings**

- Expected graduates reported high levels of satisfaction with their educational experience, preparation, and quality of instruction. Quality of instruction received the highest levels of satisfaction.
- Almost one-third of students who took the survey planned to transfer to Humboldt State.
- Fifty-seven percent of expected graduates reported being employed, with almost a third of those students employed within their graduation area of study.
- Just over half of the expected graduates reported using a student education plan (SEP).

### **Open-Ended Responses**

Respondents were asked to provide general comments. About twenty percent of the respondents provided comments.

Over half of the comments were an expression of appreciation for an instructor or department.

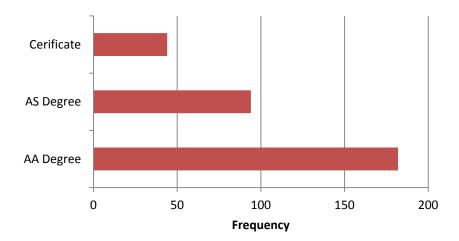
A handful of comments were also received in each of the following areas:

- Appreciation for EOPS & DSPS services.
- ➤ Need for additional advising/counseling staff and resources.
- ➤ Lack of course offering, especially in Math and English, caused difficulties achieving degree/cert.
- Lack of courses that are transferable causing difficulties transferring to desired institution.



## **Degree/Certificate Recipient Type**

The majority of respondents were anticipating an Associate's degree. The small number of students expecting a certificate is due to the survey being administered by Advisors/Counselors, and students do not necessarily need to see an advisor to apply for a certificate.

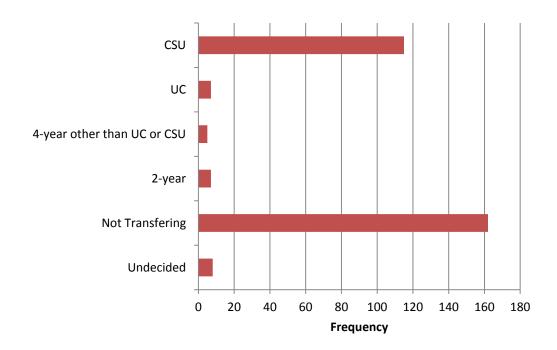


The Appendix at the end of the report provides the specific degree/certificate areas of the expected graduate respondents. Behavioral & Social Science and Science Exploration in the Liberal Arts, Early Childhood Education and CIS Networking in Career & Technical Education (excluding Health Occupations), and Nursing and Dental Assisting in Health Occupations (HOA) were most represented in each Division.



### **Transfers**

About half of the respondents planned to transfer. The majority of those planning to transfer were planning to attend a CSU. Humboldt State was identified most frequently (97 students). Other schools with the highest frequency (although low compared to HSU) were Sacramento State, Sonoma State and Oregon Institute of Technology, each with five students planning to attend.

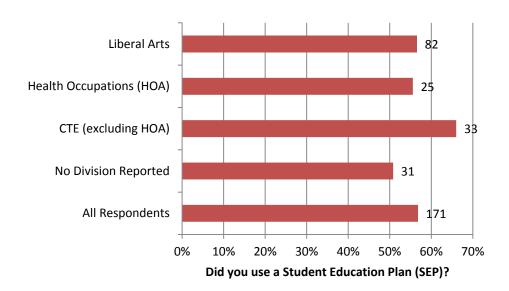




### **Educational Objectives & Success**

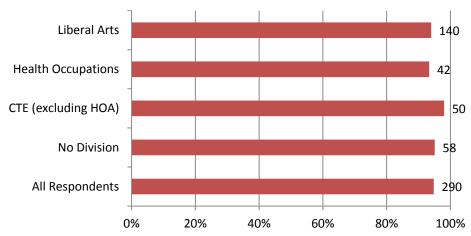
### **Student Education Plan (SEP)**

Over half of all respondents reported using an SEP. CTE had the highest percentage of students reporting the use of an SEP at 66%.



### **Educational Objective**

Nearly all respondents reported success in completing their main educational objective at CR.

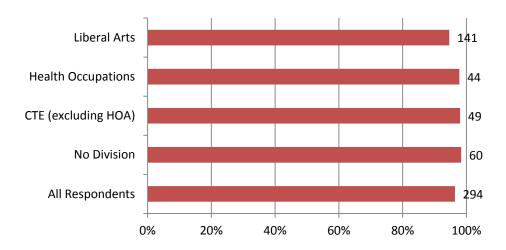


Do you think you were successful in completing your main educational objective at CR?



### **Quality of Student Programs/Services**

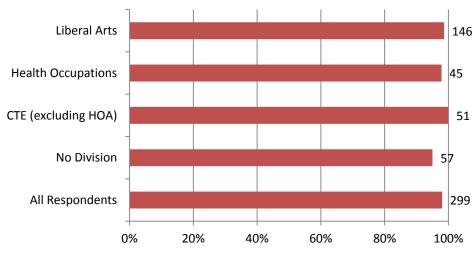
Ninety-six percent of all respondents indicated that CR provides quality student programs/services for educational success.



Did CR provide quality programs/services for your educational success?

### **Quality of Instruction**

Ninety-eight percent of all respondents indicated that CR provided quality instructors for educational success.

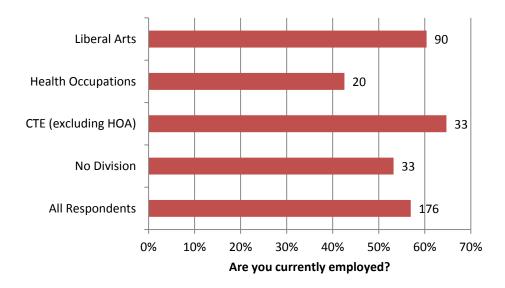


Did CR provide quality instructors for your educational success



# **Employment**

Over half of all students reported being employed. Health Occupations was the only area with less than fifty percent of students reporting employment.

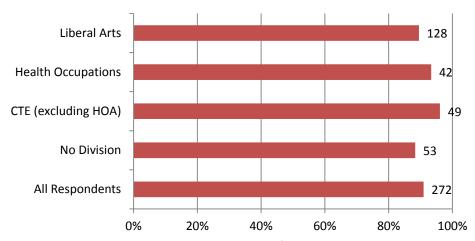


Thirty-two percent of the employed respondents indicated that their employment was in the area of their study/major.



## Perceived Impact of Degree/Cert on Employment

Nearly all students reported that their degree/certificate will have a positive impact.



Will receiving this degree/certificate positively impact your culor future employment?



### **Overall Experience (Yes/No Questions)**

Responses related to overall experience were exceedingly positive. Ninety-eight percent of all respondents indicated having a positive experience at CR. In addition, ninety-seven percent of all respondents indicated that they would recommend CR to others. It should be noted that students answered using a Yes/No scale that does not allow for degrees of satisfaction. Changing this scale could be useful to identify more subtle changes in future experiences. The following questions were asked using a Likert scale that allows for a wider range of satisfaction.

#### **Satisfaction Questions**

Respondents were asked a set of four questions about how satisfied they were with experience and preparation at CR using a scale ranging from very satisfied to very dissatisfied. The modal response for all questions was very satisfied, and the average response to all questions was between satisfied and very satisfied. Satisfaction with faculty instruction received the highest satisfaction ratings.

| Question   | Very<br>Satisfied<br>(5) | Satisfied (4) | Neutral (3) | Dissatisfied (2) | Very dissatisfied (1) | Response<br>Average* |
|--|--------------------------|---------------|-------------|------------------|-----------------------|----------------------|
| How satisfied are you that your education experience at CR measured up to your expectations?                                     | 47%                      | 43%           | 7%          | 3%               | 1%                    | 4.32                 |
| How satisfied are you with your overall education experience at CR?  | 49%                      | 42%           | 7%          | 2%               | 1%                    | 4.36                 |
| How satisfied are you with the faculty instruction you received at CR?   | 55%                      | 37%           | 6%          | 1%               | 1%                    | 4.42                 |
| What level of satisfaction do you have in preparation you received for your chosen occupation or to transfer to another college? | 46%                      | 37%           | 14%         | 2%               | 1%                    | 4.26                 |

<sup>\*</sup>Rating averages were computed using the following response coding: Very satisfied=5, Satisfied=4, Neutral=3, Dissatisfied=2, Very dissatisfied=1.



## **Satisfaction by Division**

How satisfied are you that your education experience at CR measured up to your expectations?

| Division                 | Very<br>Satisfied | Satisfied | Neutral | Dissatisfied | Very<br>Dissatisfied | #<br>Responses |
|--------------------------|-------------------|-----------|---------|--------------|----------------------|----------------|
| Liberal Arts             | 43%               | 43%       | 7%      | 6%           | 1%                   | 145            |
| Health Occupations (HOA) | 54%               | 37%       | 7%      | 0%           | 2%                   | 46             |
| CTE (excluding HOA)      | 53%               | 47%       | 0%      | 0%           | 0%                   | 51             |
| No Division              | 42%               | 46%       | 12%     | 0%           | 0%                   | 57             |
| All Respondents          | 47%               | 43%       | 7%      | 3%           | 1%                   | 299            |

How satisfied are you with your overall education experience at CR?

| Division                 | Very<br>Satisfied | Satisfied | Neutral | Dissatisfied | Very<br>Dissatisfied | #<br>Responses |
|--------------------------|-------------------|-----------|---------|--------------|----------------------|----------------|
| Liberal Arts             | 46%               | 43%       | 8%      | 3%           | 1%                   | 145            |
| Health Occupations (HOA) | 57%               | 33%       | 9%      | 2%           |                      | 46             |
| CTE (excluding HOA)      | 55%               | 45%       |         |              |                      | 51             |
| No Division              | 46%               | 44%       | 11%     |              |                      | 57             |
| All Respondents          | 49%               | 42%       | 7%      | 2%           | 1%                   | 299            |

How satisfied are you with the faculty instruction you received at CR?

| Division                 | Very<br>Satisfied | Satisfied | Neutral | Dissatisfied | Very<br>Dissatisfied | #<br>Responses |
|--------------------------|-------------------|-----------|---------|--------------|----------------------|----------------|
| Liberal Arts             | 48%               | 40%       | 7%      | 2%           | 3%                   | 145            |
| Health Occupations (HOA) | 59%               | 35%       | 4%      | 2%           |                      | 46             |
| CTE (excluding HOA)      | 71%               | 26%       | 4%      |              |                      | 51             |
| No Division              | 53%               | 40%       | 7%      |              |                      | 57             |
| All Respondents          | 55%               | 37%       | 6%      | 1%           | 1%                   | 299            |

What level of satisfaction do you have in preparation you received for your chosen occupation or to transfer to another college?

| Division                 | Very<br>Satisfied | Satisfied | Neutral | Dissatisfied | Very<br>Dissatisfied | #<br>Responses |
|--------------------------|-------------------|-----------|---------|--------------|----------------------|----------------|
| Liberal Arts             | 39%               | 38%       | 19%     | 4%           | 1%                   | 144            |
| Health Occupations (HOA) | 70%               | 24%       | 4%      | 2%           |                      | 46             |
| CTE (excluding HOA)      | 49%               | 49%       | 2%      |              |                      | 51             |
| No Division              | 44%               | 35%       | 21%     |              |                      | 57             |
| All Respondents          | 46%               | 37%       | 14%     | 2%           | 1%                   | 298            |



# Appendix: Area of Study at CR

# Career and Technical Education

| Program Name                        | 1 <sup>st</sup> Degree/Certificate | 2 <sup>nd</sup> Degree/Certificate |
|-------------------------------------|------------------------------------|------------------------------------|
| Early Childhood Education           | 13                                 | 1                                  |
| CIS Networking                      | 7                                  | 1                                  |
| Addiction Studies                   | 3                                  |                                    |
| Administration of Justice           | 3                                  |                                    |
| Business - Liberal Arts             | 3                                  |                                    |
| Computer Support Specialist         | 3                                  |                                    |
| Architectural Drafting              | 2                                  |                                    |
| Automotive Technology               | 2                                  | 1                                  |
| Business, General                   | 2                                  |                                    |
| Digital Media                       | 2                                  |                                    |
| Historic Preservation & Restoration | 2                                  | 1                                  |
| Manufacturing Technology            | 2                                  | 2                                  |
| Mechanical Drafting                 | 2                                  |                                    |
| Bookkeeping                         | 1                                  |                                    |
| Civil Design                        | 1                                  |                                    |
| Marine Science Associate of Science | 1                                  |                                    |
| Wastewater Treatment & Collection   | 1                                  |                                    |
| Welding Technology                  | 1                                  |                                    |
| Culinary Arts                       |                                    | 1                                  |
| Payroll Clerk                       |                                    | 1                                  |

# **Health Occupations**

| Program Name                | 1 <sup>st</sup> Degree/Certificate | 2 <sup>nd</sup> Degree/Certificate |
|-----------------------------|------------------------------------|------------------------------------|
| Registered Nursing          | 26                                 | 4                                  |
| Dental Assisting            | 15                                 | 3                                  |
| Licensed Vocational Nursing | 5                                  |                                    |
| Medical Assisting           | 2                                  |                                    |



# Liberal Arts Degrees

| Program Name                       | 1 <sup>st</sup> Degree/Certificate | 2 <sup>nd</sup> Degree/Certificate |
|------------------------------------|------------------------------------|------------------------------------|
| Behavioral and Social Science - LA | 51                                 | 5                                  |
| Science Exploration - LA           | 22                                 | 2                                  |
| Humanities, Lang. & Comm LA        | 18                                 | 5                                  |
| Liberal Arts                       | 18                                 | 1                                  |
| University Studies                 | 17                                 |                                    |
| General Studies                    | 13                                 |                                    |
| Fine Arts - LA                     | 6                                  |                                    |
| Science - LA                       | 3                                  | 1                                  |
| Mathematics - LA                   | 1                                  | 2                                  |